

NORTH STAR VENTURES, INC.
Sage Software® Small Business Certified Consultants

Thank you for your interest in North Star Ventures, Inc., the Boston area's authorized Sage Software® Small Business Certified Consultants. We also support One Write Plus and other accounting packages. We would like to take a moment to explain our services and policies.

Our consultants are available for on-site consulting visits at our standard hourly rate of \$200-\$260 per hour. Travel time is billable at half of the standard rate, and other out of pocket expenses such as mileage, parking, etc., are also chargeable. Payment for the initial visit is due during the first visit and net 10-day terms are allowed for subsequent visits.

We also provide telephone technical support. The charge is \$50-\$65 per 15-minute increment. We require a MasterCard, Visa, or American Express credit card to be on file to receive phone support. Prepaid phone support is available in two hour increments. The amount of each support call will automatically be deducted from your account.

North Star Ventures is also an authorized Peachtree training facility with classes held at Andover and Sharon sites. The classes usually have six to seven students in attendance with each student using their own terminal allowing for hands-on training.

Demonstrations of Peachtree Accounting and other software products are available in our office or yours by appointment. We will assess your requirements and advise you on the suitability of the product for your business. Demonstrations generally last between 1 to 1 1/2 hours, and the rate is \$200 - \$260 per hour. Payment by check or credit card is expected on the day of the demonstration.

If you would like to speak with a consultant regarding any of the above options or if you have any questions, please call us at 978-470-0799. We look forward to hearing from you.

Sincerely,

North Star Ventures Support Team

I _____ have read and agree to the above terms for support from North Star Ventures, Inc.

Signed: _____ Date: _____

Company Name: _____

Company Address: _____

Company Telephone Number: (_____) _____

P.S. North Star Ventures can also supply you with standard and custom Accounts Payable, Multipurpose, and Payroll checks as well as business forms complete with your company logo.

NORTH STAR VENTURES, INC.
PEACHTREE® • MAS90/200® • ONE-WRITE PLUS®

www.nostar.com

93 Main Street
ANDOVER, MA 01810
phone (978)470-0799
fax (978)470-0779

2 Commercial Street
SHARON, MA 02067
phone (508)559-1444
fax (978)470-0779

NORTH STAR VENTURES, INC.
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Pay-Per-Call Authorization Form

Thank you for your interest in North Star Ventures, Inc., the Sage Software® Small Business Certified Consultants for the Boston area. We support **PEACHTREE, ONE WRITE PLUS, MAS90/200, ACT!** and other accounting packages. We have received your request for telephone support. In order to process your support call, please complete the information below and **fax back to 978-470-0779**. Our pay-per-call rates are as follows:

Thomas Youngman:	\$260/hr. billed in 15-minute increments of \$65
Christopher Diamantides:	\$240/hr. billed in 15-minute increments of \$60
Steve Gillis:	\$200/hr. billed in 15-minute increments of \$50
Charlene Takesian:	\$200/hr. billed in 15-minute increments of \$50
Robert Stupp:	\$200/hr. billed in 15-minute increments of \$50

Your call will be placed in our support queue for a call back from one of our consultants when we receive your completed form. Please keep a copy of the completed form for your records. Your credit card statement will show the company paid as North Star Ventures NOT Sage Software!!

This letter must be completed and returned prior to receiving telephone support.
Please fax it to 978-470-0779.

Company Name: _____
Company Address: _____
City/State/Zip: _____
Authorized Contact Person: _____
Telephone: _____ Fax: _____
Email Address: _____

Credit Card : MC___ Visa___ Amex___

Please call with your credit card information: 978-470-0799, ext 15 for Margaret or ext 16 for Jennifer.

I authorize you to charge my credit card number the pay-per-call rate for support services rendered from North Star Ventures, Inc. I understand the credit card information will be kept on file and will be used for further pay-per-call charges.

Authorized Signature: _____ Date: _____

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