

NORTH STAR VENTURES, INC.
Best Software® Small Business Certified Consultants

Thank you for your interest in North Star Ventures, Inc., the Boston area's authorized Best Software® Small Business Certified Consultants. We also support One Write Plus and other accounting packages. We would like to take a moment to explain our services and policies.

Our consultants are available for on-site consulting visits at our standard hourly rate of \$195 - \$250 per hour. Travel time is billable at half of the standard rate, and other out of pocket expenses such as mileage, parking, etc., are also chargeable. Payment for the initial visit is due during the first visit and net 10 day terms are allowed for subsequent visits.

We also provide telephone technical support. The charge is \$48.75 - \$62.50 per 15-minute increment. We require a MasterCard, Visa, or American Express credit card to be on file to receive phone support. Prepaid phone support is available in two hour increments. The amount of each support call will automatically be deducted from your account.

North Star Ventures is also an authorized Peachtree training facility with classes held at Andover and Sharon sites. The classes usually have six to seven students in attendance with each student using their own terminal allowing for hands-on training.

Demonstrations of Peachtree Accounting and other software products are available in our office or yours by appointment. We will assess your requirements and advise you on the suitability of the product for your business. Demonstrations generally last between 1 to 1 1/2 hours, and the rate is \$195 - \$250 per hour. Payment by check or credit card is expected on the day of the demonstration.

If you would like to speak with a consultant regarding any of the above options or if you have any questions, please call us at 978-470-0799. We look forward to hearing from you.

Sincerely,

North Star Ventures Support Team

I _____ have read and agree to the above terms for support from North Star Ventures, Inc.

Signed: _____ Date: _____

Company Name: _____

Company Address: _____

Company Telephone Number: (____) _____

P.S. North Star Ventures can also supply you with custom printed Accounts Payable checks, Multipurpose checks, and business forms complete with your company logo.

NORTH STAR VENTURES, INC.
PEACHTREE® • MAS90/200® • ONE-WRITE PLUS®

www.nostar.com

93 Main Street
ANDOVER, MA 01810
phone (978)470-0799
fax (978)470-0779

2 Commercial Street
SHARON, MA 02067
phone (508)559-1444
fax (978)470-0779